

GROUPS MEETINGS

by Great Wolf Lodge

RESERVATION AND PAYMENT PROCEDURES AND DETAILS

Great Wolf Lodge & OHSAL want to be sure that your reservation and check-in process is simple!

MULTIPLE RESERVATIONS (agencies):

It is strongly recommended for agencies wishing to make multiple reservations, and pay with ACH, check or credit card, to contact hotel sales office directly to provide a rooming list for best possible service and billing.

E-mail Lillian Erickson, Director of Sales, at lerickson@greatwolf.com or call directly at 513-229-5814. Hotel will handle rooming list, 1 night deposit, credit card authorization or ACH payments, tax exemption and sending receipts.

*****Please do not make multiple reservations via the toll-free number under one name. Your group will not be able to check in without individual names on reservations or the credit card authorization.*****

INDIVIDUAL reservations:

Individual reservations can be made by visiting and using the block code **2506OHSA**:

<https://www.greatwolf.com/mason/plan?numberOfAdults=4&arrival=2025-06-02&departure=2025-06-05&offerCode=2506OHSA&kidsAges=&cal=1>

NOTE: if you need to book outside of the 6/2-5/2025 dates this link will not work. You will need to reach out to the Group Sales Team at 513-229-5817 for additional assistance.

Reservations will require a 1-night stay deposit. All reservations must have a valid credit card or method of payment on file for final payment, prior to arrival.

Payment methods:

- 1- Credit Card Payment: Upon check-in, you will need to provide proof of identification and present the same credit card used to make the reservation. If you are not able to provide the physical Credit Card at check-in, a Credit Card Authorization form must be on file prior to arrival. An electronic form can be sent upon request
- 2- ACH Payment: In lieu of paper check, we now offer an ACH Payment option. All payments must be received 30 days prior to arrival. A unique payment link will be sent for this payment type upon request.

****please reach out to the Group Sales Team for assistance with above payment options**

masonsales@greatwolf.com 513-229-5817

****If you organization is State Tax Exempt, a form must be provided for all guests staying and paid for by exempt organization.**

Great Wolf Lodge is a CASHLESS facility and also does not accept check payment upon arrival. Great Wolf Lodge will work with your agency individually if you want to pay by check but now offer an electronic ACH payment option.

Total rate is \$187.69 per night with tax. \$176.55 if tax exempt
Reservations must be made by 4/28/2025.